

FAQs for Senior Care Centers

1. What did the Senior Care Centers announce on December 4, 2018?

Senior Care Centers announced the implementation of a plan to strengthen its financial footing while allowing it to continue providing top-level comprehensive care and support to its nearly 10,000 patients and residents without interruption.

2. What will the plan accomplish?

The goal of the plan is to best position each of the Company's more than 100 skilled nursing and senior living communities to continue caring for residents while the Company works to transition certain communities to new operators.

We are currently evaluating each of the communities and working with the individual landlords to determine the best path forward for each location. All communities are expected to continue serving our residents, no matter who the operator is.

3. How is the plan being implemented?

In order to implement the plan, the Company on December 4, 2018 filed voluntary petitions for protection under Chapter 11 of the U.S. Bankruptcy Code. The filing allows the Company to address its burdensome debt levels and expensive leases, thereby improving the financial resources available for the communities.

4. Will the Chapter 11 affect the residents of Senior Care Centers?

Not at all. Each of the Company's more than 100 skilled nursing and senior living communities across Texas and Louisiana will continue to provide the same level services the nearly 10,000 patients and residents have become familiar with.

5. Will the Chapter 11 have any impact on employees?

Employees will continue to get paid as usual and work schedules will not change. We expect all employees at the communities to continue in their current roles no matter who the operator is.

The Company recognizes the strong, longstanding bonds our caregivers and employees have with our residents and patients. It is absolutely critical that all our employees continue to provide the same high-level of care and support to our residents during this process.

6. Will vendors be paid?

The Company can and will pay vendors on regular terms for goods and services provided without delay or interruption after the December 4, 2018 Chapter 11 filing date.

Federal law precludes the Company from paying any amounts owed at the time of the filing for goods and services provided before the December 4, 2018 Chapter 11 filing. Amounts owed for goods and

services provided before the December 4, 2018 filing date will eventually be addressed through a plan filed with the Court. As the case was just filed, the plan has not yet been formulated.

7. Why did Senior Care Centers file Chapter 11?

To ensure that in the future the Company has the financial resources to maintain its high-level of service and the safe and comfortable care of its residents as the Company seeks to transition certain communities to new operators. The care of our residents is and always will be our No.1 goal. For some time now, the Company has been dealing with a host of financial challenges and an orderly Chapter 11 will guarantee its top-notch services will continue.

8. Who will the new operators be?

We are currently working with our landlords and regulating authorities to identify the best path forward for each facility. Any new operator will be required to meet all requirements and standards of governing agencies

9. Are any locations closing?

We do not expect any locations to close at this time. All of the Company's communities remain open and operating as normal. It is our expectation that certain locations will be transitioned to new operators while others will continue to be operated by the Company.

10. What should employees do if a resident or a concerned family member asks about the Chapter 11?

You should let them know we are continuing to provide the same service and care throughout this process. If more detailed questions are asked, please let your manager know. We want to make sure we are communicating clearly to the many people who care about our Company and what we do. Additionally, I encourage you to contact your manager with any questions or concerns you may have.

11. Where can I find more information?

Please visit <https://omnimgt.com/SeniorCareCenters> or call 888-585-6520.